



RICK SNYDER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF ENVIRONMENTAL QUALITY  
LANSING



C. HEIDI GREETHER  
DIRECTOR

November 7, 2017

Roy Pelletier  
1219 Castle Court  
Deltona, Florida 32725

Dear Roy Pelletier:

SUBJECT: Education and Training Program Approval

Thank you for your recent Education and Training Programs Approval Application submission. The Drinking Water Advisory Board of Examiners has reviewed the application and approved your submission for drinking water Continuing Education Credits (CECs) as follows:

Program Name: Basic Instrumentation  
Course Code: 2642  
Course CECs: 1.0-Technical                      0-Managerial                      0-Other  
Expiration Date: 12/31/20

Approval for the above program is contingent upon adherence to the information contained on the application. The number of CECs granted is based on "contact hours," and only those individuals meeting the attendance requirement may be awarded credit for this training program. **It is your responsibility to monitor and verify full attendance at each program segment in an acceptable manner.** Please visit the Operator Training and Certification Web site, <http://www.michigan.gov/deqoperatortraining>, to download a copy of the "Participant Roster for Drinking Water." It is permissible to repeat this training as often as you wish.

**A certificate must be provided to each individual that successfully completes the program.** The certificate must contain the following information:

1. Name of participant
2. Name of sponsoring organization
3. Program name and Michigan Department of Environmental Quality (MDEQ) Course Code
4. Course category and CECs granted
5. Course end date

Please note that presentations included in approved training programs must be of a non-proprietary nature. If you have any questions or concerns, please contact Ms. Ariel Zoldan, Environmental Quality Analyst, Operator Training and Certification Program, Technical Support Unit, Drinking Water and Municipal Assistance Division (DWMAD), at 517-284-5426; [zoldana@michigan.gov](mailto:zoldana@michigan.gov); or MDEQ-DWMAD, P.O. Box 30817, Lansing, Michigan 48909-8311.

Sincerely,

Koren Carpenter, Assistant Supervisor  
Operator Training and Certification Program  
Technical Support Unit  
Drinking Water and Municipal Assistance Division

cc: Ms. Ariel Zoldan, MDEQ



RICK SNYDER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF ENVIRONMENTAL QUALITY  
LANSING



C. HEIDI GREETHER  
DIRECTOR

November 7, 2017

Roy Pelletier  
1219 Castle Court  
Deltona, Florida 32725

Dear Roy Pelletier:

SUBJECT: Education and Training Program Approval

Thank you for your recent Education and Training Programs Approval Application submission. The Drinking Water Advisory Board of Examiners has reviewed the application and approved your submission for drinking water Continuing Education Credits (CECs) as follows:

Program Name: Reverse Osmosis  
Course Code: 2643  
Course CECs: 1.3-Technical                      0-Managerial                      0-Other  
Expiration Date: 12/31/20

Approval for the above program is contingent upon adherence to the information contained on the application. The number of CECs granted is based on "contact hours," and only those individuals meeting the attendance requirement may be awarded credit for this training program. **It is your responsibility to monitor and verify full attendance at each program segment in an acceptable manner.** Please visit the Operator Training and Certification Web site, <http://www.michigan.gov/deqoperatortraining>, to download a copy of the "Participant Roster for Drinking Water." It is permissible to repeat this training as often as you wish.

**A certificate must be provided to each individual that successfully completes the program.** The certificate must contain the following information:

1. Name of participant
2. Name of sponsoring organization
3. Program name and Michigan Department of Environmental Quality (MDEQ) Course Code
4. Course category and CECs granted
5. Course end date

Please note that presentations included in approved training programs must be of a non-proprietary nature. If you have any questions or concerns, please contact Ms. Ariel Zoldan, Environmental Quality Analyst, Operator Training and Certification Program, Technical Support Unit, Drinking Water and Municipal Assistance Division (DWMAD), at 517-284-5426; [zoldana@michigan.gov](mailto:zoldana@michigan.gov); or MDEQ-DWMAD, P.O. Box 30817, Lansing, Michigan 48909-8311.

Sincerely,

Koren Carpenter, Assistant Supervisor  
Operator Training and Certification Program  
Technical Support Unit  
Drinking Water and Municipal Assistance Division

cc: Ms. Ariel Zoldan, MDEQ



RICK SNYDER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF ENVIRONMENTAL QUALITY  
LANSING



C. HEIDI GREETHER  
DIRECTOR

November 7, 2017

Roy Pelletier  
1219 Castle Court  
Deltona, Florida 32725

Dear Roy Pelletier:

SUBJECT: Education and Training Program Approval

Thank you for your recent Education and Training Programs Approval Application submission. The Drinking Water Advisory Board of Examiners has reviewed the application and approved your submission for drinking water Continuing Education Credits (CECs) as follows:

Program Name: Chloramines in Drinking Water  
Course Code: 2644  
Course CECs: 1.1-Technical                      0-Managerial                      0-Other  
Expiration Date: 12/31/20

Approval for the above program is contingent upon adherence to the information contained on the application. The number of CECs granted is based on "contact hours," and only those individuals meeting the attendance requirement may be awarded credit for this training program. **It is your responsibility to monitor and verify full attendance at each program segment in an acceptable manner.** Please visit the Operator Training and Certification Web site, <http://www.michigan.gov/deqoperatortraining>, to download a copy of the "Participant Roster for Drinking Water." It is permissible to repeat this training as often as you wish.

**A certificate must be provided to each individual that successfully completes the program.** The certificate must contain the following information:

1. Name of participant
2. Name of sponsoring organization
3. Program name and Michigan Department of Environmental Quality (MDEQ) Course Code
4. Course category and CECs granted
5. Course end date

Please note that presentations included in approved training programs must be of a non-proprietary nature. If you have any questions or concerns, please contact Ms. Ariel Zoldan, Environmental Quality Analyst, Operator Training and Certification Program, Technical Support Unit, Drinking Water and Municipal Assistance Division (DWMAD), at 517-284-5426; [zoldana@michigan.gov](mailto:zoldana@michigan.gov); or MDEQ-DWMAD, P.O. Box 30817, Lansing, Michigan 48909-8311.

Sincerely,

Koren Carpenter, Assistant Supervisor  
Operator Training and Certification Program  
Technical Support Unit  
Drinking Water and Municipal Assistance Division

cc: Ms. Ariel Zoldan, MDEQ



RICK SNYDER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF ENVIRONMENTAL QUALITY  
LANSING



C. HEIDI GREYER  
DIRECTOR

November 7, 2017

Roy Pelletier  
1219 Castle Court  
Deltona, Florida 32725

Dear Roy Pelletier:

SUBJECT: Education and Training Program Approval

Thank you for your recent Education and Training Programs Approval Application submission. The Drinking Water Advisory Board of Examiners has reviewed the application and approved your submission for drinking water Continuing Education Credits (CECs) as follows:

Program Name: Water Operator Study Guide  
Course Code: 2645  
Course CECs: 1.5-Technical                      0-Managerial                      0-Other  
Expiration Date: 12/31/20

Approval for the above program is contingent upon adherence to the information contained on the application. The number of CECs granted is based on "contact hours," and only those individuals meeting the attendance requirement may be awarded credit for this training program. **It is your responsibility to monitor and verify full attendance at each program segment in an acceptable manner.** Please visit the Operator Training and Certification Web site, <http://www.michigan.gov/deqoperatortraining>, to download a copy of the "Participant Roster for Drinking Water." It is permissible to repeat this training as often as you wish.

**A certificate must be provided to each individual that successfully completes the program.** The certificate must contain the following information:

1. Name of participant
2. Name of sponsoring organization
3. Program name and Michigan Department of Environmental Quality (MDEQ) Course Code
4. Course category and CECs granted
5. Course end date

Please note that presentations included in approved training programs must be of a non-proprietary nature. If you have any questions or concerns, please contact Ms. Ariel Zoldan, Environmental Quality Analyst, Operator Training and Certification Program, Technical Support Unit, Drinking Water and Municipal Assistance Division (DWMAD), at 517-284-5426; [zoldana@michigan.gov](mailto:zoldana@michigan.gov); or MDEQ-DWMAD, P.O. Box 30817, Lansing, Michigan 48909-8311.

Sincerely,

Koren Carpenter, Assistant Supervisor  
Operator Training and Certification Program  
Technical Support Unit  
Drinking Water and Municipal Assistance Division

cc: Ms. Ariel Zoldan, MDEQ



RICK SNYDER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF ENVIRONMENTAL QUALITY  
LANSING



C. HEIDI GRETHER  
DIRECTOR

November 7, 2017

Roy Pelletier  
1219 Castle Court  
Deltona, Florida 32725

Dear Roy Pelletier:

SUBJECT: Education and Training Program Approval

Thank you for your recent Education and Training Programs Approval Application submission. The Drinking Water Advisory Board of Examiners has reviewed the application and approved your submission for drinking water Continuing Education Credits (CECs) as follows:

Program Name: Effluent Filtration  
Course Code: 2646  
Course CECs: 1.1-Technical                      0-Managerial                      0-Other  
Expiration Date: 12/31/20

Approval for the above program is contingent upon adherence to the information contained on the application. The number of CECs granted is based on "contact hours," and only those individuals meeting the attendance requirement may be awarded credit for this training program. **It is your responsibility to monitor and verify full attendance at each program segment in an acceptable manner.** Please visit the Operator Training and Certification Web site, <http://www.michigan.gov/deqoperatortraining>, to download a copy of the "Participant Roster for Drinking Water." It is permissible to repeat this training as often as you wish.

**A certificate must be provided to each individual that successfully completes the program.** The certificate must contain the following information:

1. Name of participant
2. Name of sponsoring organization
3. Program name and Michigan Department of Environmental Quality (MDEQ) Course Code
4. Course category and CECs granted
5. Course end date

Please note that presentations included in approved training programs must be of a non-proprietary nature. If you have any questions or concerns, please contact Ms. Ariel Zoldan, Environmental Quality Analyst, Operator Training and Certification Program, Technical Support Unit, Drinking Water and Municipal Assistance Division (DWMAD), at 517-284-5426; [zoldana@michigan.gov](mailto:zoldana@michigan.gov); or MDEQ-DWMAD, P.O. Box 30817, Lansing, Michigan 48909-8311.

Sincerely,

Koren Carpenter, Assistant Supervisor  
Operator Training and Certification Program  
Technical Support Unit  
Drinking Water and Municipal Assistance Division

cc: Ms. Ariel Zoldan, MDEQ



RICK SNYDER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF ENVIRONMENTAL QUALITY  
LANSING



C. HEIDI GREETHER  
DIRECTOR

November 7, 2017

Roy Pelletier  
1219 Castle Court  
Deltona, Florida 32725

Dear Roy Pelletier:

SUBJECT: Education and Training Program Approval

Thank you for your recent Education and Training Programs Approval Application submission. The Drinking Water Advisory Board of Examiners has reviewed the application and approved your submission for drinking water Continuing Education Credits (CECs) as follows:

Program Name: Water Treatment Concepts  
Course Code: 2647  
Course CECs: 0.9-Technical                      0-Managerial                      0-Other  
Expiration Date: 12/31/20

Approval for the above program is contingent upon adherence to the information contained on the application. The number of CECs granted is based on "contact hours," and only those individuals meeting the attendance requirement may be awarded credit for this training program. **It is your responsibility to monitor and verify full attendance at each program segment in an acceptable manner.** Please visit the Operator Training and Certification Web site, <http://www.michigan.gov/deqoperatortraining>, to download a copy of the "Participant Roster for Drinking Water." It is permissible to repeat this training as often as you wish.

**A certificate must be provided to each individual that successfully completes the program.** The certificate must contain the following information:

1. Name of participant
2. Name of sponsoring organization
3. Program name and Michigan Department of Environmental Quality (MDEQ) Course Code
4. Course category and CECs granted
5. Course end date

Please note that presentations included in approved training programs must be of a non-proprietary nature. If you have any questions or concerns, please contact Ms. Ariel Zoldan, Environmental Quality Analyst, Operator Training and Certification Program, Technical Support Unit, Drinking Water and Municipal Assistance Division (DWMAD), at 517-284-5426; [zoldana@michigan.gov](mailto:zoldana@michigan.gov); or MDEQ-DWMAD, P.O. Box 30817, Lansing, Michigan 48909-8311.

Sincerely,

Koren Carpenter, Assistant Supervisor  
Operator Training and Certification Program  
Technical Support Unit  
Drinking Water and Municipal Assistance Division

cc: Ms. Ariel Zoldan, MDEQ



RICK SNYDER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF ENVIRONMENTAL QUALITY  
LANSING



C. HEIDI GRETHNER  
DIRECTOR

November 7, 2017

Roy Pelletier  
1219 Castle Court  
Deltona, Florida 32725

Dear Roy Pelletier:

SUBJECT: Education and Training Program Approval

Thank you for your recent Education and Training Programs Approval Application submission. The Drinking Water Advisory Board of Examiners has reviewed the application and approved your submission for drinking water Continuing Education Credits (CECs) as follows:

Program Name: Lime Softening Process  
Course Code: 2648  
Course CECs: 0.9-Technical                      0-Managerial                      0-Other  
Expiration Date: 12/31/20

Approval for the above program is contingent upon adherence to the information contained on the application. The number of CECs granted is based on "contact hours," and only those individuals meeting the attendance requirement may be awarded credit for this training program. **It is your responsibility to monitor and verify full attendance at each program segment in an acceptable manner.** Please visit the Operator Training and Certification Web site, <http://www.michigan.gov/deqoperatortraining>, to download a copy of the "Participant Roster for Drinking Water." It is permissible to repeat this training as often as you wish.

**A certificate must be provided to each individual that successfully completes the program.** The certificate must contain the following information:

1. Name of participant
2. Name of sponsoring organization
3. Program name and Michigan Department of Environmental Quality (MDEQ) Course Code
4. Course category and CECs granted
5. Course end date

Please note that presentations included in approved training programs must be of a non-proprietary nature. If you have any questions or concerns, please contact Ms. Ariel Zoldan, Environmental Quality Analyst, Operator Training and Certification Program, Technical Support Unit, Drinking Water and Municipal Assistance Division (DWMAD), at 517-284-5426; [zoldana@michigan.gov](mailto:zoldana@michigan.gov); or MDEQ-DWMAD, P.O. Box 30817, Lansing, Michigan 48909-8311.

Sincerely,

Koren Carpenter, Assistant Supervisor  
Operator Training and Certification Program  
Technical Support Unit  
Drinking Water and Municipal Assistance Division

cc: Ms. Ariel Zoldan, MDEQ



RICK SNYDER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF ENVIRONMENTAL QUALITY  
LANSING



C. HEIDI GRETHER  
DIRECTOR

December 8, 2017

VIA E-MAIL

Roy A. Pelletier  
Royceu.com  
1219 Castle Court  
Deltona, Florida 32725

SUBJECT: Education and Training Program Course Renewal Approval

Your recent Education and Training Programs Drinking Water CEC Renewal Application submission has been approved for drinking water continuing education credits as follows:

Program Name:	Basic Safety		
Course Code:	1453		
Course CECs:	0-Technical	0-Managerial	0.5-Other
Expiration Date:	12/31/2020		

Continuing Education Credit is based on "contact hours" and only those individuals meeting the attendance requirement may be awarded credit for this training program. **It is your responsibility to monitor and verify full attendance at each program segment in an acceptable manner.** Please visit the Operator Training and Certification Web site, <http://www.michigan.gov/deqoperatortraining>, to download a copy of the "Participant Roster for Drinking Water." It is permissible to repeat this training as often as you wish.

**A certificate must be provided to each individual that successfully completes the program.** The certificate must contain the following information:

1. Name of participant
2. Name of sponsoring organization
3. Program name and Michigan Department of Environmental Quality (MDEQ) Course Code
4. Course category and CECs granted
5. Course end date

Please note that presentations included in approved training programs must be of a non-proprietary nature. If you have any questions or concerns, please contact Ms. Ariel Zoldan, Environmental Quality Analyst, Operator Training and Certification Program, Technical Support Unit, Drinking Water and Municipal Assistance Division (DWMAD), at 517-284-5426; [zoldana@michigan.gov](mailto:zoldana@michigan.gov); or MDEQ-DWMAD, P.O. Box 30817, Lansing, Michigan 48909-8311.

Sincerely,

Koren Carpenter, Assistant Unit Supervisor  
Operator Training and Certification Program  
Technical Support Unit  
Drinking Water and Municipal Assistance Division

cc: Ariel Zoldan, MDEQ





RICK SNYDER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF ENVIRONMENTAL QUALITY  
LANSING



C. HEIDI GREYER  
DIRECTOR

December 8, 2017

VIA E-MAIL

Roy A. Pelletier  
Royceu.com  
1219 Castle Court  
Deltona, Florida 32725

SUBJECT: Education and Training Program Course Renewal Approval

Your recent Education and Training Programs Drinking Water CEC Renewal Application submission has been approved for drinking water continuing education credits as follows:

Program Name:	Basic Hydraulics		
Course Code:	1454		
Course CECs:	0.5-Technical	0-Managerial	0-Other
Expiration Date:	12/31/2020		

Continuing Education Credit is based on "contact hours" and only those individuals meeting the attendance requirement may be awarded credit for this training program. **It is your responsibility to monitor and verify full attendance at each program segment in an acceptable manner.** Please visit the Operator Training and Certification Web site, <http://www.michigan.gov/deqoperatortraining>, to download a copy of the "Participant Roster for Drinking Water." It is permissible to repeat this training as often as you wish.

**A certificate must be provided to each individual that successfully completes the program.** The certificate must contain the following information:

1. Name of participant
2. Name of sponsoring organization
3. Program name and Michigan Department of Environmental Quality (MDEQ) Course Code
4. Course category and CECs granted
5. Course end date

Please note that presentations included in approved training programs must be of a non-proprietary nature. If you have any questions or concerns, please contact Ms. Ariel Zoldan, Environmental Quality Analyst, Operator Training and Certification Program, Technical Support Unit, Drinking Water and Municipal Assistance Division (DWMAD), at 517-284-5426; [zoldana@michigan.gov](mailto:zoldana@michigan.gov); or MDEQ-DWMAD, P.O. Box 30817, Lansing, Michigan 48909-8311.

Sincerely,

Koren Carpenter, Assistant Unit Supervisor  
Operator Training and Certification Program  
Technical Support Unit  
Drinking Water and Municipal Assistance Division

cc: Ariel Zoldan, MDEQ



RICK SNYDER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF ENVIRONMENTAL QUALITY  
LANSING



C. HEIDI GRETHER  
DIRECTOR

December 8, 2017

VIA E-MAIL

Roy A. Pelletier  
Royceu.com  
1219 Castle Court  
Deltona, Florida 32725

SUBJECT: Education and Training Program Course Renewal Approval

Your recent Education and Training Programs Drinking Water CEC Renewal Application submission has been approved for drinking water continuing education credits as follows:

Program Name:	Basic Math		
Course Code:	1455		
Course CECs:	0.5-Technical	0-Managerial	0-Other
Expiration Date:	12/31/2020		

Continuing Education Credit is based on "contact hours" and only those individuals meeting the attendance requirement may be awarded credit for this training program. **It is your responsibility to monitor and verify full attendance at each program segment in an acceptable manner.** Please visit the Operator Training and Certification Web site, <http://www.michigan.gov/deqoperatortraining>, to download a copy of the "Participant Roster for Drinking Water." It is permissible to repeat this training as often as you wish.

**A certificate must be provided to each individual that successfully completes the program.** The certificate must contain the following information:

1. Name of participant
2. Name of sponsoring organization
3. Program name and Michigan Department of Environmental Quality (MDEQ) Course Code
4. Course category and CECs granted
5. Course end date

Please note that presentations included in approved training programs must be of a non-proprietary nature. If you have any questions or concerns, please contact Ms. Ariel Zoldan, Environmental Quality Analyst, Operator Training and Certification Program, Technical Support Unit, Drinking Water and Municipal Assistance Division (DWMAD), at 517-284-5426; [zoldana@michigan.gov](mailto:zoldana@michigan.gov); or MDEQ-DWMAD, P.O. Box 30817, Lansing, Michigan 48909-8311.

Sincerely,

Koren Carpenter, Assistant Unit Supervisor  
Operator Training and Certification Program  
Technical Support Unit  
Drinking Water and Municipal Assistance Division

cc: Ariel Zoldan, MDEQ



RICK SNYDER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF ENVIRONMENTAL QUALITY  
LANSING



C. HEIDI GREYER  
DIRECTOR

December 8, 2017

VIA E-MAIL

Roy A. Pelletier  
Royceu.com  
1219 Castle Court  
Deltona, Florida 32725

SUBJECT: Education and Training Program Course Renewal Approval

Your recent Education and Training Programs Drinking Water CEC Renewal Application submission has been approved for drinking water continuing education credits as follows:

Program Name:	Chlorination Principles Safety & Process		
Course Code:	1456		
Course CECs:	1.0-Technical	0-Managerial	0-Other
Expiration Date:	12/31/2020		

Continuing Education Credit is based on "contact hours" and only those individuals meeting the attendance requirement may be awarded credit for this training program. **It is your responsibility to monitor and verify full attendance at each program segment in an acceptable manner.** Please visit the Operator Training and Certification Web site, <http://www.michigan.gov/deqoperatortraining>, to download a copy of the "Participant Roster for Drinking Water." It is permissible to repeat this training as often as you wish.

**A certificate must be provided to each individual that successfully completes the program.** The certificate must contain the following information:

1. Name of participant
2. Name of sponsoring organization
3. Program name and Michigan Department of Environmental Quality (MDEQ) Course Code
4. Course category and CECs granted
5. Course end date

Please note that presentations included in approved training programs must be of a non-proprietary nature. If you have any questions or concerns, please contact Ms. Ariel Zoldan, Environmental Quality Analyst, Operator Training and Certification Program, Technical Support Unit, Drinking Water and Municipal Assistance Division (DWMAD), at 517-284-5426; [zoldana@michigan.gov](mailto:zoldana@michigan.gov); or MDEQ-DWMAD, P.O. Box 30817, Lansing, Michigan 48909-8311.

Sincerely,

Koren Carpenter, Assistant Unit Supervisor  
Operator Training and Certification Program  
Technical Support Unit  
Drinking Water and Municipal Assistance Division

cc: Ariel Zoldan, MDEQ