

Florida Water & Pollution Control Operators Association, Incorporated

September 28, 2012

Royceu.com Attention: Roy Pelletier 1219 Castle Court Deltona, FL 32725

Dear Roy Pelletier:

We are pleased to inform that FW&PCOA has granted your request for Approval of your online training courses. The FW&PCOA course number and Continuing Education Units are as follows:

Course	Course ID#	CEU's
Lime Softening	DS/DW02020029	1.0
Working in Hot Environments	DS/DW/WW02020030	0.5
Risk Management	DS/DW/WW02020031	0.5
Water & Wastewater Treatment Plant Management	DS/DW/WW02020032	1.0
So You Want to be a Utility Manager	DS/DW/WW02020033	1.5
Water Treatment Study Guide 1	DS/DW02020034	1.5
Water Treatment Study Guide 2	DS/DW02020035	1.0
Water Treatment Study Guide 3	DS/DW02020036	1.0

We have enclosed a sample evaluation. We need an evaluation from filled out from each person attending seminar. Should you choose to use your own evaluation a copy will be needed for you approval file.

If you have any further questions please do not hesitate to contact us.

Sincerely,

Shirley Reaves

FW&PCOA Training Office

Shirley Reaves

P.O. Box 5668

Titusville, FL 32783

Phone (321) 383-9690

Fax (321) 383-9691